

SUPPLEMENTAL / BID BULLETIN NO. 1

Title : Procurement of Managed ICT Integrated Network Services for DSWD Convergence Programs and Services - Lot No. 2 (Secondary Internet Services for DSWD Enterprise)

ITB No. : GOP/15-DSWD-025-A

Date : 23 June 2016

This Supplemental/ Bid Bulletin is issued to all prospective bidders announcing amendments/changes in the Bidding Documents, to wit:

I. Section I. Invitation to Bid

Item No. 1 shall now read as "The Department....xxx, classified as follows:

Particulars	Components		ABC (in Phil Peso)
Secondary Internet Services for DSWD Enterprise	1. Central Office	300 mbps	10,931,220.00
	2. Remote Data Center	100 mbps	3,056,535.00
	3. NROC	10 mbps	508,140.00
	4. Field Offices	15 mbps for each FO	15,698,880.00
TOTAL ABC			30,194,775.00

PARTICULARS	FROM	TO
Item No. 6	Bids must be delivered to the address below on or before 13 July 2016, 01:00 p.m. All Bids must be accompanied by a bid security in any of the acceptable forms and in the amount stated in ITB Clause Error! Reference source not found..	Bids must be delivered to the address below on or before 13 July 2016, 01:00 p.m. All Bids must be accompanied by a bid security in any of the acceptable forms and in the amount stated in ITB Clause 18.

II. Section II. Instructions to Bidders

PARTICULARS	FROM	TO
ITB Clause 24.6	Each partner of a joint venture agreement shall likewise submit the requirements in ITB Clauses 12.1(a)(i) and 12.1(a)(ii). Submission of documents required under ITB Clauses Error! Reference source not found. to 12.1(a)(v) by any of the joint venture partners constitutes compliance.	Each partner of a joint venture agreement shall likewise submit the requirements in ITB Clauses 12.1(a)(i) and 12.1(a)(ii). Submission of documents required under ITB Clauses 12.1(a)(iii) to 12.1(a)(v) by any of the joint venture partners constitutes compliance.

III. Section III. Bid Data Sheet

a) ITB Clause 1.2 shall now read as:

Particulars	Components		ABC (in Phil Peso)
Secondary Internet Services for DSWD Enterprise	1. Central Office	300 mbps	10,931,220.00
	2. Remote Data Center	100 mbps	3,056,535.00
	3. NROC	10 mbps	508,140.00
	4. Field Offices	15 mbps for each FO	15,698,880.00
TOTAL ABC			30,194,775.00

b) ITB Clause 13.2 shall now read as:

Particulars	Components		ABC (in Phil Peso)
Secondary Internet Services for DSWD Enterprise	1. Central Office	300 mbps	10,931,220.00
	2. Remote Data Center	100 mbps	3,056,535.00
	3. NROC	10 mbps	508,140.00
	4. Field Offices	15 mbps for each FO	15,698,880.00
TOTAL ABC			30,194,775.00

IV. Section VII. Technical Specifications

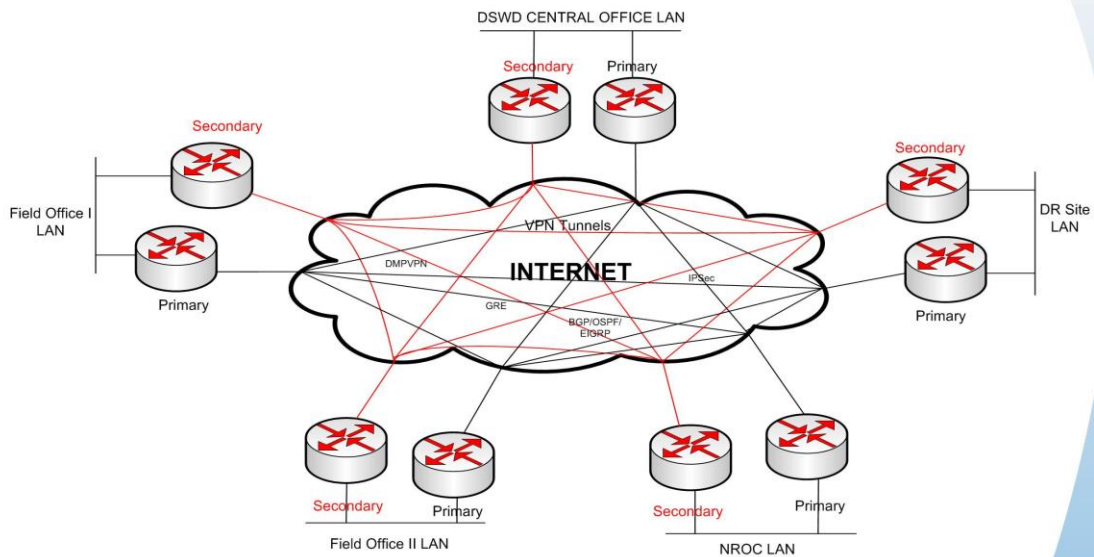
PARTICULARS	FROM	TO
3. Scope of Work	3.1.14. Inclusive of Management and Administration of the Circuits (see Item 17 of Primary Internet Service of DSWD Enterprise)	<p>3.1.14. Inclusive of Management and Administration of the Circuits</p> <p>3.1.14.1. 24x7 Service Monitoring</p> <p> 3.1.14.1.1. Monitoring of Services</p> <p> 3.1.14.1.2. Monitoring of Attacks and other breaches</p> <p>3.1.14.2. 24x7 Helpdesk Services</p> <p> 3.1.14.2.1. Record reported issues</p> <p> 3.1.14.2.2. Creation of trouble ticket</p> <p> 3.1.14.2.3. Problem monitoring and escalation</p> <p> 3.1.14.2.4. Preparation of incident reports</p> <p> 3.1.14.2.5. Preparation of summary report on utilization, issues and resolution timeline, and services availability.</p> <p>3.1.14.3. Capacity planning, requirements identification and recommendations to better improve performance of the DSWD network. All configurations (includes future requirements / configurations as identified by DSWD) must be done by the service provider.</p> <p>3.1.14.4. Knowledge and Technology transfer via trainings, coaching, mentoring,</p>

		<p>classroom, and hands-on type seminars.</p> <p>3.1.14.5. Service Provider must have an existing Incident / Network Operation Center where monitoring and management is done. They must have a web portal where incident reporting and ticketing are done.</p> <p>3.1.14.5.1. The Incident / Network command center must be owned and operated by the Service provider. Including the facilities and communication tools.</p> <p>3.1.14.5.2. The Incident / Command Center must be operating 24/7 with 3 shifting and must have at least 2 personnel in every shift. The personnel must be experienced and certified Service Engineers on the technology being used or installed on DSWD Premises.</p> <p>3.1.14.5.3. Service Provider or its partners must have extensive experience of managing connectivity, ICT manage services and must have a support infrastructure backed by ISO certification (ISO 20000, ISO 22301)</p> <p>3.1.14.6. All hardware included in this project are not properties of DSWD and shall be returned to the Service Provider once the contract has ended/terminated.</p>
--	--	--

Additional illustration for ANNEX A: NETWORK DIAGRAMS:

DSWD ENTERPRISE VPN OVERLAY NETWORK ARCHITECTURE

August 15, 2015



Note: There are 16 Field Offices of DSWD. They should be included in the fully-meshed network architecture.

V. Pre-Bid Conference

This is to reiterate that the schedule of Pre-Bid Conference is on **29 June 2016 at 03:30 p.m.** to be held at Legal Service Conference Room, 4th Floor, DSWD Central Office, IBP Road, Constitution Hills, Quezon City.

VI. Deadline for the Submission and Receipt of Bids

This is to reiterate that the deadline for the submission and receipt of bids is on 13 July 2016 at 01:00 p.m. Bids must be delivered to the BAC Secretariat Office, Ground Floor, DSWD Central Office. **Late Bids will not be accepted.**

The Bid Opening will immediately follow after the deadline, to be held at the Legal Service Conference Room, 4th Floor, DSWD Central Office, IBP Road, Constitution Hills, Quezon City.

VII. Issuance of Bidding Documents

The issuance of bidding documents is until **13 July 2016.**

This Bid Bulletin shall form part of the bidding documents.

Please be guided accordingly.

ANGELITA Y. GREGORIO-MEDEL
Undersecretary and
Bids and Awards Committee-I Chairperson

By:

(Original Signed)
CARLO FLORENDO C. CASTRO
Director IV and
Bids and Awards Committee-I Vice-Chairperson

Please accomplish this portion and send it to facsimile no. (02) 931-6139 or email at bacsec@dswd.gov.ph

Received from DSWD, Supplemental/Bid Bulletin No. 1 for the **Procurement of Managed ICT Integrated Network Services for DSWD Convergence Programs and Services - Lot No. 2 (Secondary Internet Services for DSWD Enterprise)** (ITB No. GOP/15-DSWD-025-A).

Received by : _____ Date : _____
(Signature over Printed Name)
Designation : _____
Company : _____