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SUPPLEMENTAL/BID BULLETIN NO. 1

TITLE : SUBSCRIPTION TO MANAGED LOCAL AREA NETWORK SERVICES FOR DSWD CENTRAL OFFICE, NROC AND SWADCAP
ITB NO. : GOP/20-DSWD-058-A
DATE : 16 FEBRUARY 2021

This Supplemental/ Bid Bulletin is issued to all prospective bidders announcing clarifications in the Bidding Documents, to wit:

I. Section VII. Technical Specifications

A. Clarifications

Particulars	Bidder's Clarifications	DSWD Response
1.1.16. The Service Provider shall capacitate the network engineers of DSWD Central Office by providing certification and technology transfer training.	May the prospective bidder know how many Network Engineers of DSWD will be trained and what kind of Certification do the DSWD have in mind?	The service provider shall provide the following certification trainings: <ul style="list-style-type: none"> • Three (3) pax of Routing and Switching certification track of the offered brand • Three (3) pax of Wireless certification track of the offered brand • Three (3) pax of PRTG Training These trainings are specified in Item 1.1.20, page 32 of the Bidding Documents.
1.1.17. All network equipment shall be covered by Foundation Care for Support Services/Care Packs of the Offered Brands.	Said items are for HP products, does this mean that the service provider need to use HP?	Not necessarily. Every networking vendor has its own Foundation Care or Care Packs. If the bidder offer HP, Cisco, or Juniper equipment for example, then the equipment should be covered by such Care Packs for the duration of the contract.
1.1.17.4. Any consultative or operational engagement including design, configuration, deployment, interoperability, best practices,	Is the requirement on Item 1.1.17.4. for consultation?	Yes, the requirement is a consultation which is covered by the Care Packs of the equipment. This means that the DSWD should be able to engage the Technical Assistance Center of the offered brand should the

<p>ACE and Engineering support.</p>		<p>DSWD need assistance on issue resolution or implementation of new configurations.</p>
<p>1.1.18. Existing Switches of Mahusay Building, GSD, and CIU and Wireless Access Points and Controller of SWADCAP shall also be covered by Foundation Care for Support Services/Care Packs.</p>	<p>Is the prospective bidder to provide Licensing for the existing devices? If so, may the bidder know the quantity, brand and model being used?</p>	<p>There are three (3) existing HP 3800 series and eleven (11) HP 2500 series switches installed at Mahusay Building. There are no longer existing switches at GSD and CIU.</p> <p>As for SWADCAP, there are one (1) unit Aruba 7008 Wireless Controller, eight (8) units Aruba 305 Wireless Access Points, and one (1) HP 2900 series switch.</p> <p>The switches do not require any licenses to operate. As for the wireless controller, licenses are already existing and provision is not needed. However, all of the devices should be covered by Care Packs.</p>
<p>1.1.20. The Service Provider shall provide the following certification trainings inclusive of exam vouchers, training venue, and accommodation for free:</p> <p>1.1.20.1. xxx 1.1.20.2. xxx 1.1.20.3. xxx</p>	<p>Are the requirements in Item 1.1.20. product specific or any training that has the same track?</p>	<p>It should be product specific.</p>
<p>4.1. The Service Provider should have done at least five (5) successful projects involving the quoted service with certifications and proof of satisfactory service from previous or existing clients.</p>	<p>Does Item 4.1. pertain to subscription projects?</p>	<p>Subscription or Supply, Delivery, and Installation projects are acceptable as long as these are network-related projects.</p>

4.5. The Service Provider should have certified Engineers of the offered brand both network equipment and cabling.	Can the DSWD relax Item 4.5.?	NO CHANGES. This is to ensure compliance to industry standards, certified engineers of the offered brand for equipment and cabling is required.
Site Survey/ Ocular Inspection of the Sites	Can the prospective bidders still request for a site survey/ ocular inspection, even after the clarificatory questions have been released by DSWD?	The DSWD, thru the ICTMS can accommodate site surveys/ ocular inspections before the date of submission and receipt of bids. Kindly coordinate with the BAC Secretariat one (1) day before the actual survey.

II. Deadline for the Submission and Receipt of Bids

The schedule for the deadline for the submission and receipt of bids is on **24 February 2021** at **09:00 AM**. Bids must be delivered to the BAC Secretariat Office, 2nd Floor, Mahusay Building, DSWD Central Office. **Late Bids will not be accepted.**

The Bid Opening will immediately follow after the deadline of submission and receipt of bids, to be held at the Agency Operations Center, 1st Floor, Mahusay Building, DSWD Central Office, IBP Road, Constitution Hills, Quezon City.

III. Issuance of Bidding Documents

The issuance of bidding documents is until **24 February 2021** at **08:00 AM**.

This Bid Bulletin shall form part of the bidding documents.

Please be guided accordingly.


U/SEC. RENE GLEN O. PAJE
Chairperson, Bids and Awards Committee

Please accomplish the portion below and send it to facsimile no. (02) 951-7116 or email at bacsec@dswd.gov.ph.

RECEIVED BY : _____ **DATE:** _____
(SIGNATURE OVER PRINTED NAME)

DESIGNATION : _____

COMPANY : _____