

SUPPLEMENTAL / BID BULLETIN NO. 2

Title : Subscription of Managed Electronic Mail (Email) Services with Video Conferencing Solution for DSWD

ITB No. : GOP/18-DSWD-021

Date : 25 September 2018

This Supplemental/ Bid Bulletin is issued to all prospective bidders announcing changes in the Bidding Documents, to wit:

I. Section III. Bid Data Sheet

Particulars	From	To
ITB Clause 29.2	<p>The Lowest Calculated Bid (LCB) or Single Calculated Bid (SCB) as the case may be, shall submit the following additional documents during the Post-Qualification Stage:</p> <ol style="list-style-type: none"> 1) xxxx; 2) xxxx; 3) Certification that the Service Provider have at least five (5) years of experience in deploying large-scale messaging and collaboration system to at least organizations with more than 2,000 users (<i>Original and notarized</i>); 4) xxxx; 5) xxxx; 6) xxxx; 7) xxxx; 8) xxxx; 9) Certification that the Service Provider have a premier partner (or equivalent) vendor for email and productivity services (<i>Original and notarized</i>); and 10) ISO 27018, ISO 27017, ISO 27001, ISO SOC 2/3 and SSAE 16/ISAE 3402 Type II Certified (<i>Certified True Copy</i>). 	<p>The Lowest Calculated Bid (LCB) or Single Calculated Bid (SCB) as the case may be, shall submit the following additional documents during the Post-Qualification Stage:</p> <ol style="list-style-type: none"> 1) xxxx; 2) xxxx; 3) Certification that the Service Provider have at least three (3) years of experience in deploying large-scale messaging and collaboration system to at least organizations with more than 2,000 users (<i>Original and notarized</i>); 4) xxxx; 5) xxxx; 6) xxxx; 7) xxxx; 8) xxxx; 9) Certification that the Service Provider is a premiere partner (or equivalent) or a certified partner of Google for the last three (3) years vendor for email and productivity services (<i>Original and notarized</i>); and 10) ISO 27018, ISO 27017, ISO 27001, ISO SOC 2/3 and SSAE 16/ISAE 3402 Type II Certified from Google (<i>Certified True Copy</i>).

II. Section VII. Technical Specifications

Particulars	From	To
1. Project Scope	1.1.1.2.7.4. ISO 27018, ISO 27017, ISO 27001, ISO SOC 2/3 and SSAE 16/ISAE 3402 Type II Certified	1.1.1.2.7.4. ISO 27018, ISO 27017, ISO 27001, ISO SOC 2/3 and SSAE 16/ISAE 3402 Type II Certified from Google
	1.1.2.4.4. ISO 27018, ISO 27017, ISO 27001, ISO SOC 2/3 and SSAE 16/ISAE 3402 Type II Certified;	1.1.2.4.4. ISO 27018, ISO 27017, ISO 27001, ISO SOC 2/3 and SSAE 16/ISAE 3402 Type II Certified from Google;
2. Roles and Responsibilities of the Service Provider	2.4.1. The Service Provider shall maintain a 99.9% availability with zero downtime;	2.4.1. Google shall maintain a 99.9% availability;
4. Qualifications of Service Provider	4.1. The Service Provider should have at least five (5) years of experience in deploying large-scale messaging and collaboration system to at least organizations with more than 2,000 users;	4.1. The Service Provider should have at least three (3) years of experience in deploying large-scale messaging and collaboration system to at least organizations with more than 2,000 users;
	4.7. The Service Provider must be a premier partner (or equivalent) vendor for email and productivity services.	4.7. The Service Provider must be a premier partner (or equivalent) or a certified partner of Google for the last three (3) years vendor for email and productivity services.
5. Transfer of Technology	<p>5.1. The following trainings must include certificate of completion signed by a certified trainer:</p> <p>sAdministration Management Console technical training for IT Administrators - 2 slots with exam vouchers;</p> <p>End-user training workshops (train-the-trainer) for DSWD End Users - at least 25 slots</p>	<p>5.1. The following trainings must include certificate of completion signed by a certified trainer:</p> <p>5.1.1. Administration Management Console technical training for IT Administrators - 2 slots with exam vouchers. Exam vouchers must be provided as soon as the certification exam is available provided that the project is still under contract; and</p>

		<p>5.1.2. End-user training workshops (train-the-trainer) for DSWD End Users - at least 25 slots.</p>
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III. Queries from Prospective Bidders

<p><i>Question:</i></p> <p>1. On Pages 68 and 70 of the Bidding Documents, under Project Scope, it stated that "1.1.1.2.4. Single Sign-On Integration" and 1.1.2.2.4. Single Sign-On Integration" respectively, what is the required brand and version?</p> <p><i>Response:</i></p> <p>Single Sign-on Integration is a part of the specification of the email therefore it would not require any brand or version. It only means that Google applications (e.g. Google Mail, Google Drive, Google Hangouts, etc.) share a common authentication. When the user logged in to Google Mail, the user simultaneously logged in to all other G Suite apps.</p> <p><i>Question:</i></p> <p>2. On Page 37 of the Bidding Documents, under ITB Clause 5.4 (Single Largest Completed Contract), can a bidder submit a project using Microsoft O365 as SLCC while its ongoing and completed track record are Google-based?</p> <p><i>Response:</i></p> <p>Yes, a project using Microsoft O365 as SLCC is acceptable.</p> <p><i>Question:</i></p> <p>3. On Page 40 of the Bidding Documents, under ITB Clause 29.2 (Post Qualification), particularly on the PhilGEPS Certificate of Registration (Platinum Membership):</p> <ul style="list-style-type: none"> a. is a bidder not required to submit a Platinum Certificate from PhilGEPS? b. if a bidder do not have Platinum Certificate, can the bidder still submit its bid? c. if a bidder's PhilGEPS Platinum Certificate is still in process, can the bidder still submit its bid and what documents will be required in lieu of Platinum Certificate? d. can the bidder submit the PhilGEPS Platinum Certificate during Post Qualification? <p><i>Response:</i></p> <p>For questions "a." to "d.", please refer to ITB Clause 12.1(a) of Bid Data Sheet, page 38 of the Bidding Documents.</p>
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IV. Deadline for the Submission and Receipt of Bids

This is to reiterate that the schedule for the deadline for the submission and receipt of bids is on 03 October 2018 at 10:00 a.m. Bids must be delivered to the BAC Secretariat Office, Ground Floor, DSWD Central Office. Late Bids will not be accepted.


The Bid Opening will immediately follow after the deadline, to be held at the Legal Service Conference Room, 4th Floor, DSWD Central Office, IBP Road, Constitution Hills, Quezon City.

V. Issuance of Bidding Documents

The issuance of bidding documents is until 03 October 2018 at 09:00 a.m.

This Bid Bulletin shall form part of the bidding documents.

Please be guided accordingly.


LUZVIMINDA C. ILAGAN
Undersecretary and
Chairperson, Bids and Awards Committee

Please accomplish this portion and send it to facsimile no. (02) 951-7116 or email at bacsec@dswd.gov.ph

Received from DSWD, Supplemental/Bid Bulletin No. 2 for the **Subscription of Managed Electronic Mail (Email) Services with Video Conferencing Solution for DSWD** (ITB No. GOP/18-DSWD-021).

Received by : _____ Date : _____
(Signature over Printed Name)

Designation : _____

Company : _____