DSWD
Department of Social Welfare and Development

NO: _____

SUPPLEMENTAL/BID BULLETIN NO. 2

TITLE	:	SUBSCRIPTION TO A BUSINESS INTELLIGENCE SOFTWARE
ITB NO.	:	GOP/20-DSWD-054-A
DATE	:	02 March 2021

This Supplemental/ Bid Bulletin is issued to all prospective bidders announcing changes and clarifications in the Bidding Documents, to wit:

I. Title of the Project

From	To
SUBSCRIPTION TO A BUSINESS INTELLIGENCE SOFTWARE FOR THE YEAR 2020	**SUBSCRIPTION TO A BUSINESS INTELLIGENCE SOFTWARE**

II. Section III. Bid Data Sheet

Particulars	From	To
5.3	For this purpose, contracts similar to the Project shall be: a. Similar contracts shall refer to Subscription to a Business Intelligence Software for the Year 2020.	For this purpose, contracts similar to the Project shall be: a. Similar contracts shall refer to **Subscription to a Business Intelligence Software.**
15		Each bidder shall submit **one (1) original** and **one (1) copy** of the first and second components of its Bid. Forms provided in Section IX (Bidding Forms) must be completed without any alterations to their format, and no substitute form shall be accepted.

III. Section VI. Schedule of Requirements

See **Annex "A"** for the correct form to be used in submitting the Schedule of Requirements as indicated in Section VI of the Bidding Documents.

IV. Clarifications

Bidder's Clarifications	DSWD Response
It states on the Bid Data Sheet that, Similar Contracts shall refer to Subscription to a Business Intelligence Software. Instead of this, can we use unrelated or any software project as a Single Largest Completed Contract (SLCC)?	**No. Please note that the SLCC criterion of Sec.23.4.2.4 of the 2016 revised IRR of RA 9184 is required *in order to ensure that the government is contracting with an entity that has accomplished at least one SIMILAR project with a value no less than fifty percent (50%) of the contract to be bid.* Using unrelated or any software project as SLCC defeats this purpose. Thus, we would much prefer that "similar" contracts be indeed similar or related to the project.**
Are the data that will be used for the BI software in a single database? Or is it in multiple locations/sources? Is there a need for the vendor to analyze each of the data sources (if multiple) and teach the DSWD how to organize it?	**The data are from different sources and databases. Thus, we require that the software be able to connect to different databases (please refer to the TOR for further details). In doing so, the vendor must be able to provide tutorials about this on the users' training and as part of technical customer service support and on-site support.**

V. Deadline for the Submission and Receipt of Bids

This is to reiterate the schedule for the deadline for the submission and receipt of bids is on **10 March 2021** at **09:00 AM.** Bids must be delivered to the BAC Secretariat Office, 2nd Floor, Mahusay Building, DSWD Central Office. **Late Bids will not be accepted.**

The Bid Opening will immediately follow after the deadline of submission and receipt of bids, to be held at the **Operation Center, Ground Floor, Mahusay Building, DSWD Central Office, IBP Road, Constitution Hills, Quezon City**.

VI. Issuance of Bidding Documents

The issuance of bidding documents is until **10 March 2021** at **08:00 AM.**

This Bid Bulletin shall form part of the bidding documents.

Please be guided accordingly.

(Original signed)
U/SEC. RENE GLEN O. PAJE
Chairperson, Bids and Awards Committee

Please accomplish the portion below and send it to facsimile no. (02) 951-7116 or email at bacsec@dswd.gov.ph.

RECEIVED BY   :   _____   DATE: _____

                              (SIGNATURE OVER PRINTED NAME)

DESIGNATION   :   _____

COMPANY   :   _____

Section VI. Schedule of Requirements

Subscription to a Business Intelligence Software

I.   Summary of Deliverables:

Quantity	Unit	Item Description	Delivery Term

1	Year	**Subscription to a Business Intelligence Software for the Year 2020**
		
		1. Data Source Connections
		  1.1. Server data sources
		  1.2. Apache Drill
		  1.3. Google Analytics, Google BigQuery and other Google Data Connections
		  1.4. IBM DB2 9.1 or later for Linux, UNIX, or Windows
		  1.5. IBM PDA Netezza 4.6 or Later*
		  1.6. JSON files
		  1.7. Mapping files
		  1.8. MapR Distribution for Apache Hadoop 2.x or later*
		  1.9. Microsoft SQL Server and other Microsoft Data Sources/Connections
		  1.10. MongoDB BI
		  1.11. MySQL 5.5 or later
		  1.12. Oracle Database 11g Release 2 or later
		  1.13. PostgreSQL 8.3 or later
		  1.14. SAP HANA 1.0035 or later
		  1.15. Data Extracts
		  1.16. Text Files
		  1.17. *Other additional Databases*
		  1.18. *Must be Unicode-enabled and compatible with data stored in any language*
			1. Commissioning and Turn-over: Within five (5) working days upon receipt of Notice to Proceed (NTP)
			
			2. Testing: Same day of Commissioning and Turn-over
			
			3. Subscription Coverage: Immediately after commissioning and turnover (within the same day) (One [1] year subscription)

2. Security

    2.1. OpenSSL by Default

    2.2. Allows password management for User Accounts

3. Server

    3.1. Scalable

    3.2. On-Premise Server

    3.3. Ensures security of data

4. Accessibility

    4.1. Interactive views on web and mobile

    4.2. Runs/Accessible on these Web Browsers:

        4.2.1. Chrome on Windows, Mac, and Android 4.4 or later

        4.2.2. Microsoft Edge & Internet Explorer 11 on Windows. Compatibility mode for Internet Explorer is not supported.

        4.2.3. Mozilla Firefox & Firefox ESR on Windows and Mac

        4.2.4. Apple Safari on Mac and iOS 8.x or later

        4.2.5. On mobile phones via iOS and Android Apps

    4.3. Allows embedded content

    4.4. May be embedded into web pages

    4.5. Data summary from visualizations and dashboards may be downloaded by viewers

    4.6. Data visualizations may be downloaded as images or pdf files by viewers

5. Visualization / Data Views

    5.1. *Must allow drill down of data*

    5.2. Area Chart (Basic and Stacked)

5.3. Bar Chart

5.4. Box Plot

5.5. Bullet Graph

5.6. Calculated Columns, Z-Scores, KPIs

5.7. Cards or Text Table

5.8. Column Chart

5.9. Density Marks/Heatmap

5.10. Doughnut Chart

5.11. Funnel Chart

5.12. Gantt Chart

5.13. Gauge Chart

5.14. Highlight Table

5.15. Histogram

5.16. Line Chart

5.17. Maps and Geographic Data Analysis

5.18. Packed Bubble Chart

5.19. Pareto Chart

5.20. Pie Chart

5.21. Population Pyramid

5.22. Scatter Plot

5.23. Treemap

5.24. Combination Charts

6. **Platform Supported**

   6.1. Windows

   6.2. Linux

   6.3. Mac

7. **Virtual Environments**

   7.1. Citrix environments

   7.2. Microsoft Hyper-V

   7.3. Parallels

   7.4. VMware

   7.5. Microsoft Azure

   7.6. Amazon EC2

8. **Roles/User Accounts**

   8.1. With administrator role for server, data connection, etc.

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8.2. At least **80** data visualization/report/dashboard creator or publisher user accounts

8.3. At least **120** data visualization/report/dashboard viewer accounts

9. Users Training

    9.1. Onsite training for at least 10 participants on data preparation and visualization

10. Deployment and Turnover

    10.1. Assisted deployment of server and installation of licenses

11. Service Support

    11.1. 24/7 Technical customer service support availability via email, call, or web-based system

    11.2. On-site support availability

    11.3. Software, program, and documentation updates

    11.4. Maintenance and bug fixes

    11.5. Service support on server management

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II. Terms of Payment:

Processing of payment shall commence upon acceptance of delivery and completion of necessary documents.

III. Delivery Site:

Department of Social Welfare and Development (DSWD) – Central Office (CO) - IBP Road, Constitution Hills, Quezon City

Name of Bidder: _____

Name of Authorized Representative: _____

Signature of Authorized Representative: _____

Date: _____