

NO: \_\_\_\_\_

**SUPPLEMENTAL/BID BULLETIN NO. 4**

**TITLE** : SUBSCRIPTION OF MANAGED CLOUD-HOSTED CONTACT CENTER NG BAYAN FOR DSWD  
**ITB NO.** : GOP/20-DSWD-024-A  
**DATE** : 12 March 2021

This Supplemental/ Bid Bulletin is issued to all prospective bidders announcing changes and clarifications in the Bidding Documents, to wit:

**I. Section VII. Technical Specifications**

Particulars	From	To
Lot No. 1 Contact Center, Primary Bulk SMS, ICT Equipment, and Office System	Page 35  2.3.5.2. Detailed Technical Specifications for Bulk SMS:  xxx 2.3.5.2.3. Maximum of .50 centavos charge to regular load of the texter/subscribers per 160 characters text to 16545  xxx	xxx  <b>2.3.5.2.3. Maximum of 1 peso charge to regular load of the texter/subscribers per 160 characters text to 16545</b>  xxx
Lot No. 2 Secondary Bulk SMS Service	Page 37  2. Detailed Technical Specifications for Bulk SMS:  xxx 2.4 Maximum of .50 centavos charge to regular load of the texter/subscribers per 160 characters text to 16545  xxx	xxx  <b>2.4 Maximum of 1 peso charge to regular load of the texter/subscribers per 160 characters text to 16545</b>  xxx

**2. Deadline for the Submission and Receipt of Bids**

The schedule for the deadline for the submission and receipt of bids will be moved from 17 March 2021 to **24 March 2021 at 09:00 AM**. Bids must be delivered to the BAC Secretariat Office, 2nd Floor, Mahusay Building, DSWD Central Office. **Late Bids will not be accepted.**

The Bid Opening will immediately follow after the deadline of submission and receipt of bids, to be held at the **PMS Conference Room, 2<sup>nd</sup> Floor, Mahusay Building, DSWD Central Office, IBP Road, Constitution Hills, Quezon City.**

**3. Issuance of Bidding Documents**

The issuance of bidding documents is until **24 March 2021 at 09:00 AM**.

This Bid Bulletin shall form part of the bidding documents.

Please be guided accordingly.

  
**U/SEC RENE GLEN O. PAJE**  
*Chairperson, Bids and Awards Committee*

Please accomplish the portion below and send it to facsimile no. (02) 951-7116 or email at [bacsec@dswd.gov.ph](mailto:bacsec@dswd.gov.ph).

RECEIVED BY : \_\_\_\_\_ DATE: \_\_\_\_\_  
(SIGNATURE OVER PRINTED NAME)

DESIGNATION : \_\_\_\_\_

COMPANY : \_\_\_\_\_